

August 26, 2008

Charles L. A. Terreni, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

RE:

Public Service Commission of South Carolina

Report: Terminations of Electric Service (2<sup>nd</sup> Quarter 2008)

Docket No. 2006-193-EG

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) second quarter 2008 report on Terminations of Electric Service in South Carolina.

Sincerely,

Len S. Anthony

General Counsel - Progress Energy Carolinas, Inc.

Attachment

cc:

John Flitter (5)

266397

## Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2008)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers		
April 2008	2,061		
May 2008	1,756		
June 2008	1,530		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

April 2008		May 2008			June 2008			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	112		1	108	2	1		
2	163	3	2	25	2	2	50	1
3	79	2	3		1	3	117	2
4	15	2	4			4	88	1
5			5	83	3	5		1
6			6	118	1	6	43	2
7	60		7	102	1	7		1
8	97	4	8	114	1	8		
9	77	1	9			9	79	
10	83	3	10			10	55	3
11	23	1	11			11	84	2
12		1	12	106	2	12	78	1
13			13	84	2	13	38	1
14	94	2	14	86	1	14		
15	128	2	15	100	2	15		
16	147	3	16	38	1	16	98	
17	120	1	17			17	87	2
18	19		18			18	113	1
19	1	1	19	90	1	19	81	2
20		1	20	90	5	20	8	1
21	92	3	21	119	3	21		
22	122	3	22	95	1	22		1
23	138	1	23	1	1	23	83	
24	137	3	24			24	97	2
25	33	2	25		2	25	133	3
26	"	1	26			26	44	
27		-	27	81	3	27	45	3
28	92	1	28	136	3	28		
29	76	1	29	114	1	29		To Va
30	110	2	30	26	1	30	80	1
31	110		31			31		

Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	2,017	1,716	1,499
Hazard	44	40	31

- 4) Average duration of involuntary terminations:
  - 0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)
- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:
  - "PEC Residential Delinquent Account Disconnection Procedures South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.